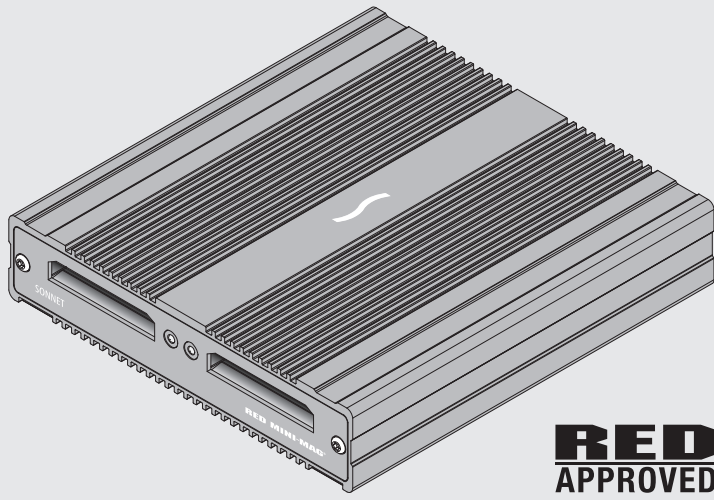# Quick Start Guide
for Sonnet SF3™ Series – RED MINI-MAG® Pro Card Reader

RED APPROVED

SONNET™ SIMPLY FAST™

Mac — For Windows

THUNDERBOLT™

Mac® Compatibility
• Mac with Thunderbolt 3 ports
• Mac with a Thunderbolt 2 port with an Apple Thunderbolt 3 (USB-C) to Thunderbolt 2 Adapter plus a Thunderbolt cable (sold separately)
• macOS® 10.12.6+
• macOS Mojave compatible

Windows® Compatibility
• PC with a Thunderbolt 3 port
• Windows 10 (64-bit Edition Version 1803 or greater)

## RED MINI-MAG Media Compatibility
• All RED MINI-MAG media

Support Note: This document was up to date at the time of printing. Please check the Sonnet website for the latest documentation.
1. Go to www.sonnettech.com/support/
2. Click the Downloads, Manuals, FAQs link.
3. Click the Pro Media Readers link.
4. Click the SF3 Series - RED MINI-MAG Pro Card Reader link, and then click the Manual link.
5. Click the SF3 Series - RED MINI-MAG Pro Card Reader QSG [English] link and then check the Document Version information. If the version listed is later than this document (revision A), click the Download Now button for the latest version.
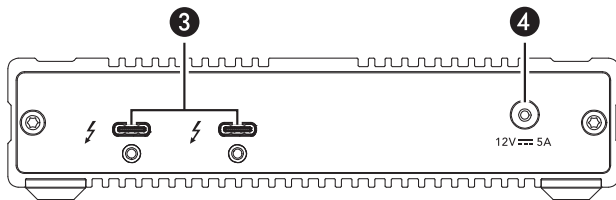
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Card Reader Description
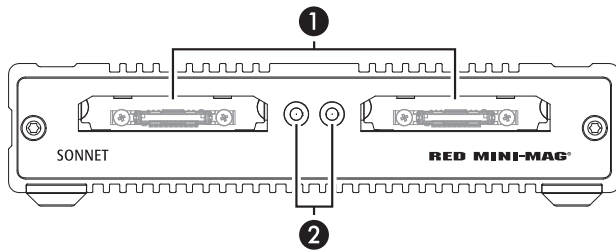
1 – Card Slots
These slots accept all RED MINI-MAG cards.

2 – Power/Activity Indicators
These LEDs light when the reader is connected to a computer and RED MINI-MAG cards are inserted into the slots, and flash when there is read or write activity.

3 – Thunderbolt 3 Connectors
Connect the included Thunderbolt cable between either of these ports and your computer's (or intermediate peripheral device's) Thunderbolt port; the open port may be used to connect another Thunderbolt peripheral device.
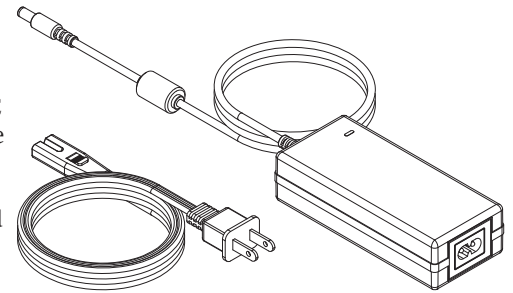
4 – 12VDC Socket
Connect the included DC power adapter between this socket and the included power cord.

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Additional Package Contents Description

Power Adapter and Power Cord
Connect the power adapter to Sonnet card reader's 12VDC socket. Note that the power indicator on top lights when the adapter is connected to AC power.

Connect the power cord between a power outlet and the power adapter. Note that the power cord included with your product may appear different than the one pictured here, depending on where the product was purchased.

Thunderbolt 3 (40Gbps) Cable
Connect this cable between the Sonnet card reader and one of your computer's Thunderbolt 3 ports (often indicated by a ⚡ logo), or other Thunderbolt peripheral device in the chain connected to the computer. Ports marked with the USB icon (⛧) are NOT compatible.
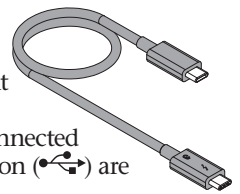
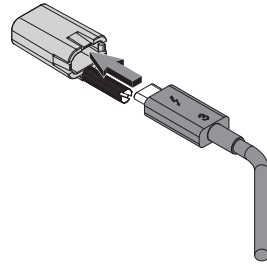**ThunderLok™ 3 Thunderbolt Connector Retainer Clip**
This clip secures the Thunderbolt 3 connector plugged into one of the Sonnet card reader's Thunderbolt 3 ports to prevent accidental cable disconnection. This clip is compatible with Sonnet 0.5- and 0.7-meter Thunderbolt 3 cables, but not with Sonnet 1-meter Thunderbolt 3 cables.


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Connecting the Reader

1. Connect the included Thunderbolt cable between either Thunderbolt port on the Sonnet card reader and a Thunderbolt port on your computer, or other Thunderbolt peripheral device in the chain connected to the computer. Secure the retainer clip to the reader if you attached it to the cable.

2. Connect the included power cord between a wall outlet or power strip and the power adapter; verify the connector is plugged in securely. Connect the power adapter cable to the Sonnet card reader's 12V power socket.

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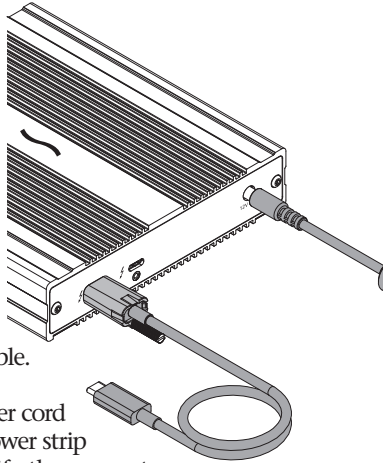
Windows Users—Using the Card Reader For the First Time

An *Approve New Thunderbolt™ Devices* window will appear the first time you connect Sonnet card reader to your computer while it is running (or the first time your computer boots with the reader connected). From the drop-down menu select Always Connect, and then click OK.

All Users—Inserting and Removing Cards

- To insert a card, push it into straight into the slot, parallel to the top cover of the reader, until it stops; do not force a card into the slot, as you may damage the card or the slot connector.

- Before removing a card, be sure to "eject" or "Safely Remove" its mounted volume; otherwise, data on the memory card may be corrupted.

- To remove a card, pull it straight out of the slot.

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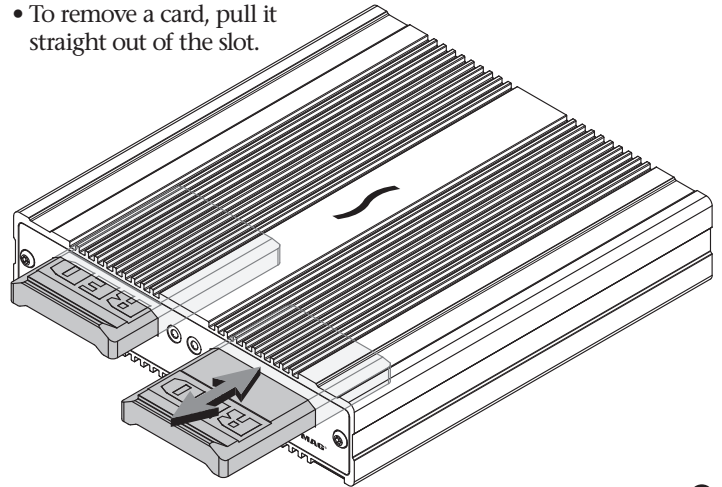
Contacting Customer Service

The Sonnet Web site located at www.sonnettech.com has the most current support information and technical updates. Before contacting Customer Service, please check our Web site for the latest updates and online support files, and check this Quick Start Guide for helpful information.

Email support requests generally receive the fastest responses, and are usually processed within a 24-hour period during normal business hours, excluding holidays. When you contact Customer Service, have the following information available so the customer service staff can better assist you:

Product name • Date and place of purchase • Computer model • OS version • A System Report (macOS) or a Microsoft System Information MSINFO32 (Windows) report (Windows), along with a description of the issue(s) you are encountering with your device

If further assistance is needed, please contact us at:

USA Customers
Please contact **Sonnet Customer Service** at:
E-mail: support@sonnettech.com
Tel: 1-949-472-2772
(Monday–Friday, 8 a.m.–4 p.m. Pacific Time)

For Customers Outside the USA
For support on this product, contact your reseller or local distributor.

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Visit Our Web Site

For the most current product information and online support files, visit the Sonnet web site at www.sonnettech.com. Remember to register your product online at https://registration.sonnettech.com to be informed of future upgrades and product releases.